GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4122
ANSWERED ON:23.12.2015
Refund of Confirmed e-Tickets
Patil Shri Bheemrao Baswanthrao

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways has decided to refund the fare of Confirmed/RAC e-tickets on account of cancellation of trains automatically;
(b) if so, the details thereof; and
(c) the time by which the above decision is likely to be implemented?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a): Yes, Madam.
(b)&(c): It has been decided to grant automatic refund of Confirmed/RAC e-tickets on cancellation of trains similar to waitlisted e-tickets. There shall not be any requirement for cancellation/filing of TDR for refund of e-tickets in case of cancellation of trains. This has been implemented from July 2015.
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